

# TACOMA DOME FACILITY GUIDE

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2727 East D Street | Tacoma, WA | 98421  
Tel: 253.272.3663 | Tickets: [www.ticketmaster.com](http://www.ticketmaster.com)

## GENERAL INQUIRIES

**WEBSITE:** <https://www.tacomadome.org>

Phone: 253.272.3663

Email: [info@tacomadome.org](mailto:info@tacomadome.org)

**TICKET OFFICE:** Ticketmaster Fan Support: 800.653.8000

**SECURITY:** Allied Universal: 253.274.8320

**IN-HOUSE CATERING:** Aramark: 253.830.6601

**PARKING:** Reimagined Parking: 253.627.4401 | [Customerservicetacoma@reimagindparking.com](mailto:Customerservicetacoma@reimagindparking.com)

**LOST & FOUND** | 24 Hour Security Desk: 253.593.7652

## EVENT SERVICES

John McClees - Deputy Director, Events | 253.593.7628, [jmcclees@tacomavenues.org](mailto:jmcclees@tacomavenues.org)

## MAILING & SHIPPING INFORMATION

### ADDRESS:

Tacoma Dome  
2727 East D Street  
Tacoma, WA 98421

ATTN: Event Name + Addressee

Pick up packages from the mail room next to the 24hr security desk near H Lot on the NE side of the ground floor of the arena.

## Tacoma Dome Capacities and Configurations

- Arena capacities range from 3,000 - 21,000
- Ex. Hall capacity is 3,000
- Flexible curtain system allows for changes in configuration
- Black seat covers available for upper level seats

## Building Specifications

- Geodetic dome design; Built in 1983
- Arena: 118,000 sq. ft. of exhibit space
- Interior Arena Height: 152' (15 stories)
- Open Beam Ceiling
- Seat Color: Blue
- Stage Drape/Curtain Color/Seat Covers: Black

## Arena Floor

- 401' x 298' with seats retracted, accommodates 677
- booths (10' x 10')
- Reinforced Concrete Floor
- Floor Load Capacity of 1,000 lbs. / psf.

## Load-in / Load-out (Roll-up Doors)

- 20' H x 24' W on East end of building; Two trucks at a time; Distance to floor: 100'; Straight load-in, no curves or ramps. (Back of House entry)
- Two Loading Docks (Next to above roll-up door)
- 15' H x 24' W on West end of building; Two trucks at a time; Straight load-in, no curves or ramps. (FOH entry)
- Truck parking available in M-Lot

## Rigging

- 160' W x 384' D grid; 20" box truss
- Floor to Grid - 78' 3" to low steel, 80' 10" to high steel
- Grid beams running downstage to upstage on 16' centers
- Grid beams running right to left on 16' centers
- Open Beam Ceiling in Arena; Distance from beam to floor 90' - 155'.
- Hanger node capacity 4,000 lbs
- Max live load on any one truss is 5,500 lbs.
- No rigging allowed in Exhibition Hall
- Boomlift required for anything not hung on the grid

## Power

- Behind East Wall (all 3 phase); (2) 100 AMP,
- (2) 200 AMP, (3) 400 AMP, (1) 600 AMP
- Bus Service (all 3 phase); (6) 208/60 AMP in H-LOT
- Main Transformer Location: Upstage; Power Grounds:
- Water

## Staging

- 126 pieces Stage Right 4' x 8' stage decks with stairs and skirting (72' x 56' stage)
- Stage heights available: 16"- 6'
- Stage barricade 80' All Access available

## Lighting

- General arena lighting with a combination of programmable metal-halide and quartz lights
- Lighting output of up to 200 ft. candles
- House lights located in press box (North side)
- House light Control: Switches

## Sound

- Interior public address system
- Portable system with mics/speakers/mix/podiums

## Spotlights

- 7 Zenon Supertroupers (2,000 watt) (not-moveable)
- 4 Portable Lycien 3K

## Backstage Accommodations

### Locker Rooms (Arena Level)

A	464 sq. ft.
B	464 sq. ft.
C	744 sq. ft.
D	744 sq. ft.
E	405 sq. ft. Front
E	480 sq. ft. Back (multiple separate 20amp power circuits)
F Office #1	110 sq. ft. Front
F Office #2	220 sq. ft. Back

### Dressing Rooms (East End)

AQ 1	450 sq. ft.
AQ 2	400 sq. ft.
AQ 3	500 sq. ft.
AQ 4	500 sq. ft.
Lounge	480 sq. ft.
AQ 5	400 sq. ft.
AQ 6	400 sq. ft.
AQ7 Main	720 sq. ft. (multiple separate 20amp power circuits)
AQ7 Private	132 sq. ft.

- Shower facilities, private restrooms, individual climate control and other amenities.

## Telephone / Wi-Fi / DSL hook-ups

Free Public Wi-Fi is available throughout the building. There is a password protected back of house wireless network available. Your event manager can provide you with the password for the private network. Hard line internet are wired in almost all dressing rooms. Floor hook-ups need to be ordered through your event manager at least 3 weeks prior to event date. All telephone hard lines must be ordered through CenturyLink at (855) 891-4083.

## Ticketing

Ticketmaster is the exclusive ticketing service of the Tacoma Dome. Seven ticket kiosks with a total of 14 ticket windows available for day of show sellers; Five will call windows.

## Equipment On-Site

### Forklifts

None available for show use. If needed, forklifts must be rented from a 3rd party.

### Tables and Chairs

100 (8' x 32") banquet tables  
 30 (6' x 32") banquet tables  
 20 (6' x 18") banquet tables  
 125 (6' diameter) round tables  
 3,700 cushioned folding chairs

### Sports Equipment

Regulation football carpet with two goals  
 Robbins basketball floor with two hydra RIB goals  
 2 scoreboards

## Security/Ticket Takers/Ushers

- Allied Universal is the exclusive guest services company for all Tacoma Dome events
- Provides professional protection for the facilities, guests, and performers
- Electronic security system, including closed circuit TV cameras / monitors and 24 hour security coverage
- Trained crowd management and guest services personnel
- Booth security available upon request
- \$32.00/ hour for ushers, ticket takers and peer security.
- \$36.80 / hour for supervisors
- \$34.40 / alcohol enforcement
- \$48.00 / hour for manager

## Catering

- Event catering provided on-site by Aramark (253) 593-7637
- Standard and specialty menu selections available
- Rooms available for private parties and VIP receptions

## Concessions/Restaurant

- Aramark is the exclusive foodservice provider at the Tacoma Dome
- 30 concession locations, including 16 permanent and 14 portable stands.

## Novelty Sales

- Novelty sales managed by the Tacoma Dome. Contact is Jay Morehead at [jmbitterface@gmail.com](mailto:jmbitterface@gmail.com)

## Exhibition Hall

- 28,800 sq. ft. plus lobby / Capacity 3,000 occupants
- Ceiling height - 24' H, Load-in door is 24' W x 21' H
- Retractable floor to ceiling walls provide flexibility and various configurations; Carpeted lobby
- Sound and lighting systems available
- Power: 208 (3 phase), (3) 100 AMP, 60 AMP
- 100 amp services have Hubbell 100 amp receptacles
- No rigging permitted in the exhibition hall

## Parking

- 6 lots providing approximately 1,100 spaces
- 2 lots providing 65 disabled parking spaces
- Shore power for 6 busses in secured lot (H Lot)
- Production Trucks park in M Lot

## Police

- Tacoma Police Department (exclusive)

## Medics

- Tacoma Fire Department (exclusive)

## Water for Lasers

- Location: Upstage; Water Pressure: 50 psi.

## Stagehands

Rhino NW (206) 396-6951 (non union)  
 I.A.T.S.E. (206) 441-1515 (union)  
 \* Promoter's choice for services

FOR MORE INFORMATION,  
 CALL (253) 272-3663

## Hard Line Internet or Phone Line Orders

To order a hard line internet drop or phone line anywhere in the building, you will need to schedule this through Century Link (855) 891-4083 at least 3 weeks prior to your event and have the installation scheduled for the event load-in day. Please alert your Event Manager as soon as these details are ordered and confirmed.

## Tacoma Dome Wi-Fi Service

The Tacoma Dome offers complimentary Wi-Fi to all guests. Guests only need to connect to Dome-Public to use this service. Dome-Public has a variable level of bandwidth associated with it and has no guarantee of upload or download speeds available.

Should an event want a dedicated level of up/download speeds they should consider one of two options:

- Access to SSID Dome-BOH: This password protected option provides 10 or 20 Mbps up/down speeds to events that are only concerned about a reliable, dedicated service. The password will be given to event planner to distribute to attendees. Billing will be based on the number of unique devices associated with this SSID.

Speed	Number of Devices				
	100 or less	101-250	251-450	451-650	651+
10 Mbps	\$450.00	\$600.00	\$900.00	\$1,800.00	\$3,500.00
20 Mbps	\$700.00	\$1,000.00	\$1,400.00	\$2,800.00	\$4,800.00

- Customized SSID and Portal: A client determined SSID will direct guests to a customized portal with client provided background will prompt guest to enter a client determined password. The password will be given to event planner to distribute to attendees. Billing will be based on the number of unique devices associated with this SSID.

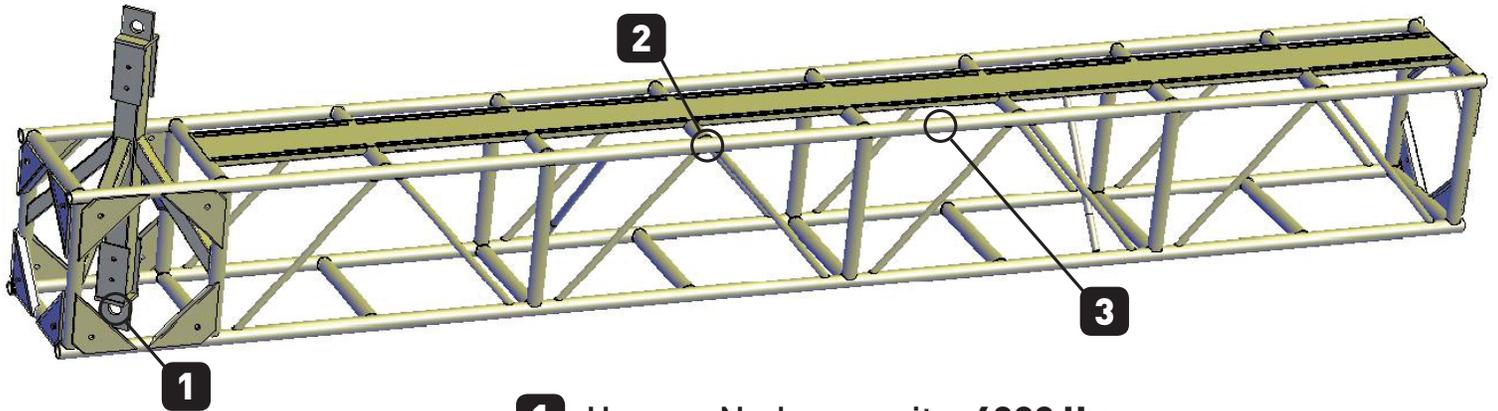
Speed	Number of Devices				
	100 or less	101-250	251-450	451-650	651+
10 Mbps	\$900.00	\$1,200.00	\$1,800.00	\$3,600.00	\$7,000.00
20 Mbps	\$1,400.00	\$2,000.00	\$2,800.00	\$5,600.00	\$9,600.00
Faster speeds may be available with prior arrangements					

The quality and condition of individual wireless devices varies so widely that the Tacoma Dome cannot guarantee the connectivity of every single device and every attendee. Limited support through our wireless provider is available should a guest experience difficulty connecting.

If a guest or vendor need assistance with connecting to the building's Wi-Fi, they can call Mobilitie's 24 hour service line at 877-283-4114. Mobilitie will help our guests troubleshoot connectivity issues.



# TRUSS LOAD CAPACITIES



- 1** Hanger Node capacity: **4000 lbs.**
- 2** Hang within 3 inches of any Upper Panel point for a maximum load of **2500 lbs.**
- 3** Hang a maximum load of **500 lbs.** at any location on Upper Chord.

## WARNING!

The **MAXIMUM** allowable live load on any one truss is **5500 lbs.**

**DO NOT** use Traditional c-clamps on truss. Only use 2" aluminum theatrical truss couplers (cheeseboro).

**DO NOT** wrap the aluminum rigging grid with unprotected cable. Only use steelflex wire rope slings or approved protected cable to wrap truss.

**DO NOT** rig from access bridges.

**DO NOT** cut or drill through any member.

Any steel or dissimilar metal used to support hanging loads in contact with the aluminum truss shall be either galvanized and/or wrapped with a sufficient barrier to protect the aluminum truss from corrosion.



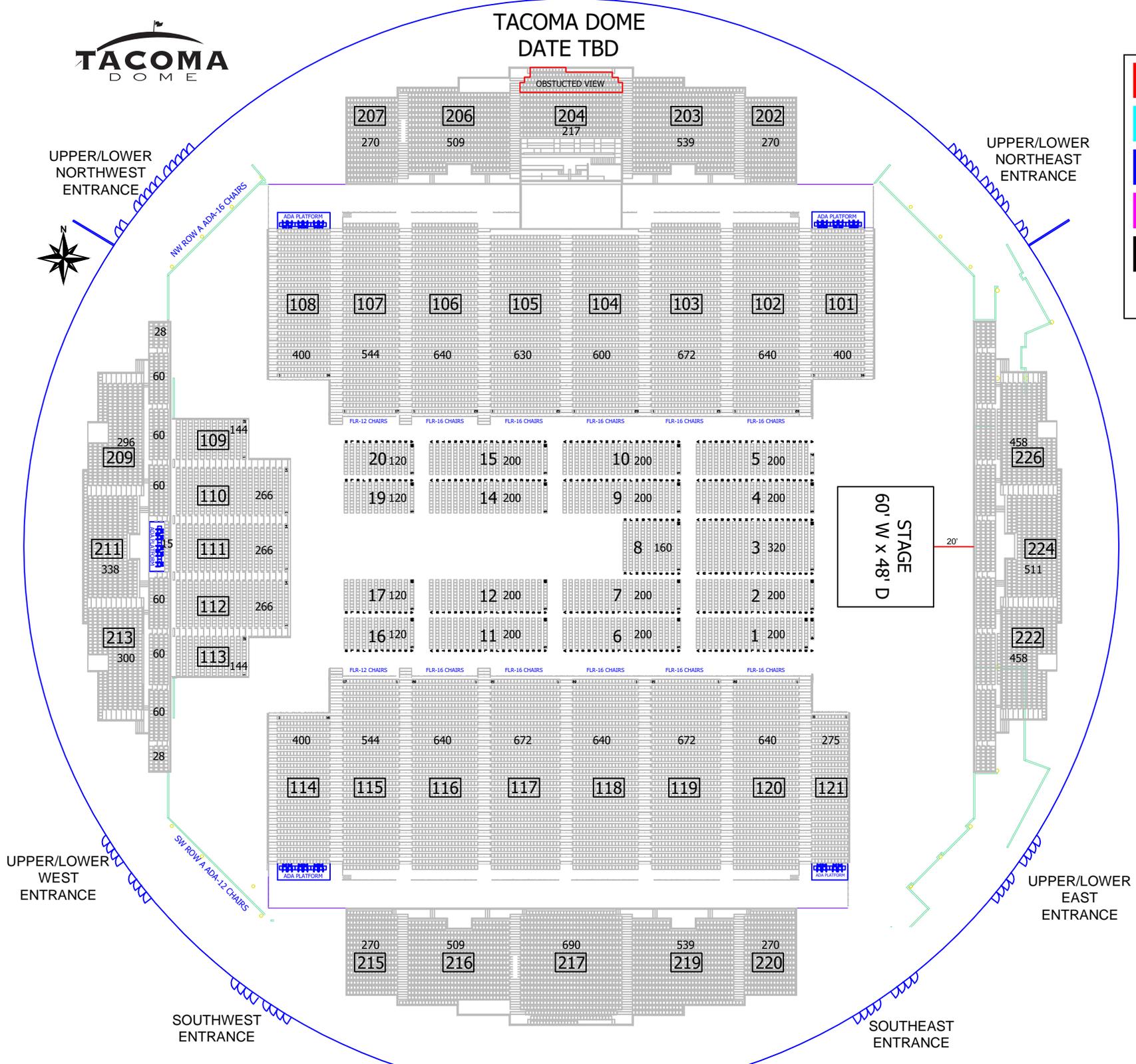
**XSF**  
Xtreme Structures and Fabrication



For more information contact Tacoma Dome Operations or call Athletic & Performance Rigging at

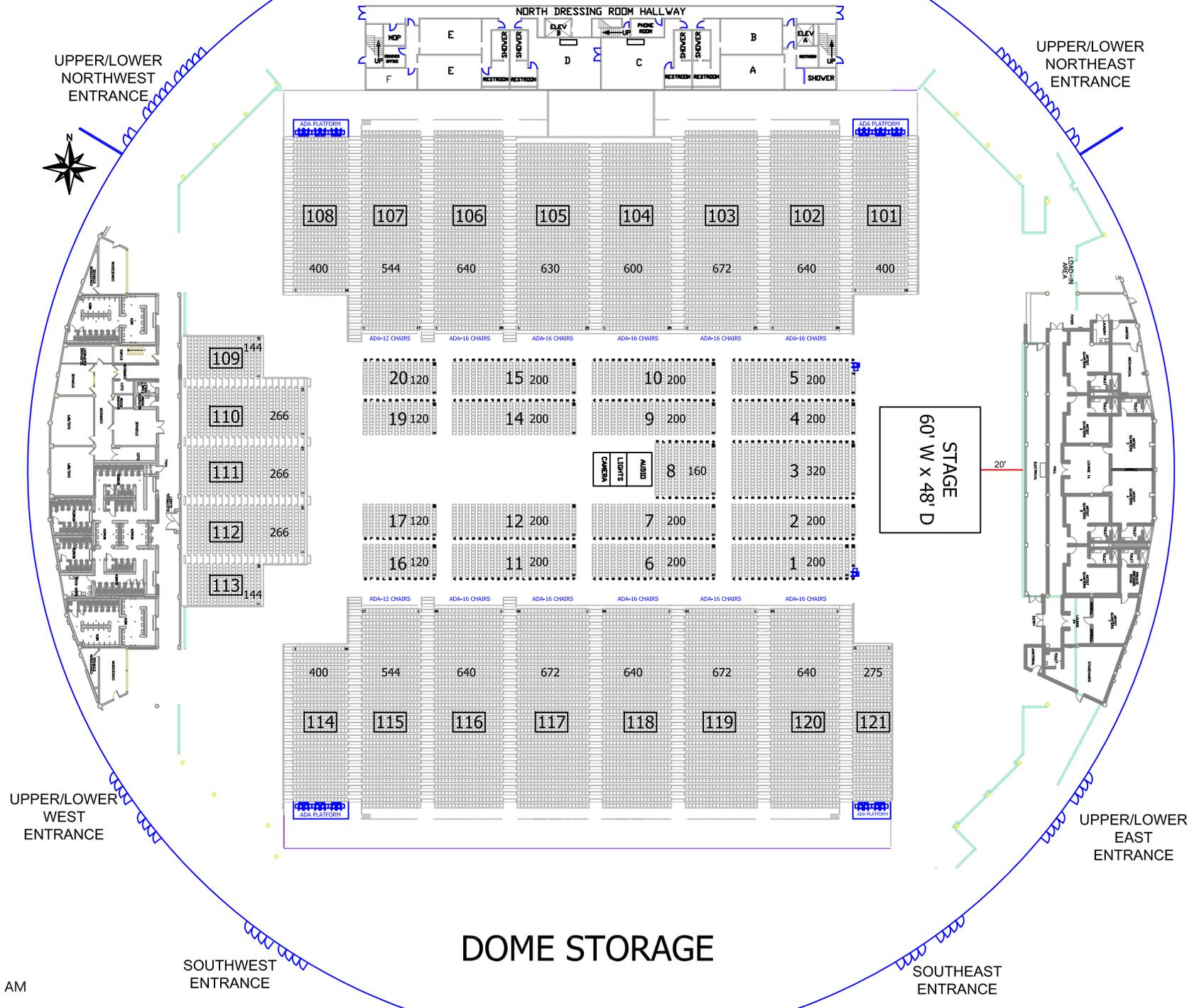
**419.443.0500**

# TACOMA DOME DATE TBD

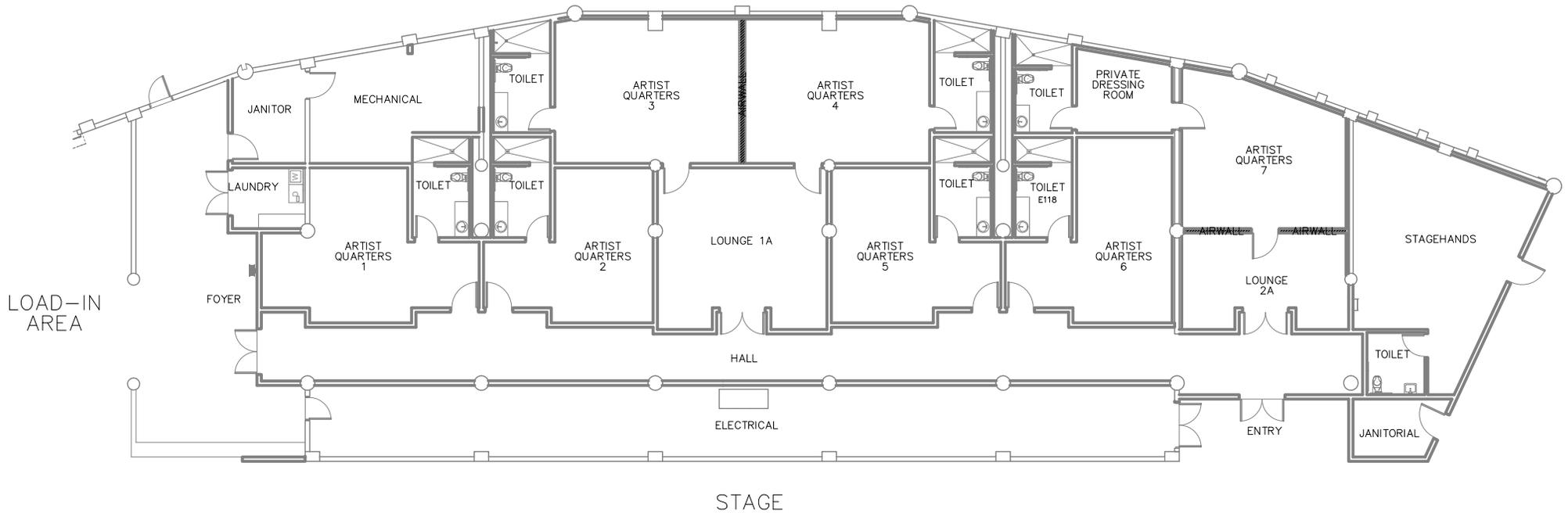


<b>P1</b>	0,000	\$000.00
<b>P2</b>	0,000	\$000.00
<b>1/2 FLX</b>	0,000	\$000.00
<b>P3</b>	0,000	\$00.00
	206	
<b>TOTAL CAP. 19,088</b>		

# TACOMA DOME 100 LEVEL ROOMS

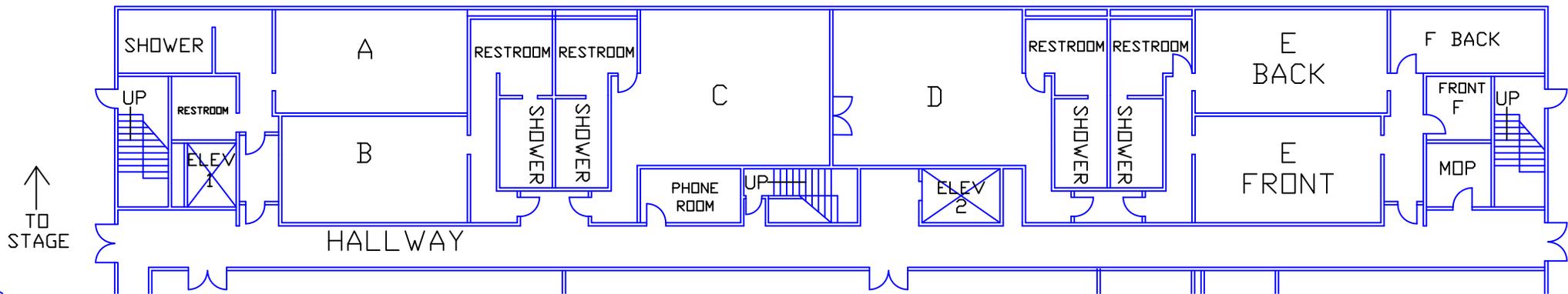


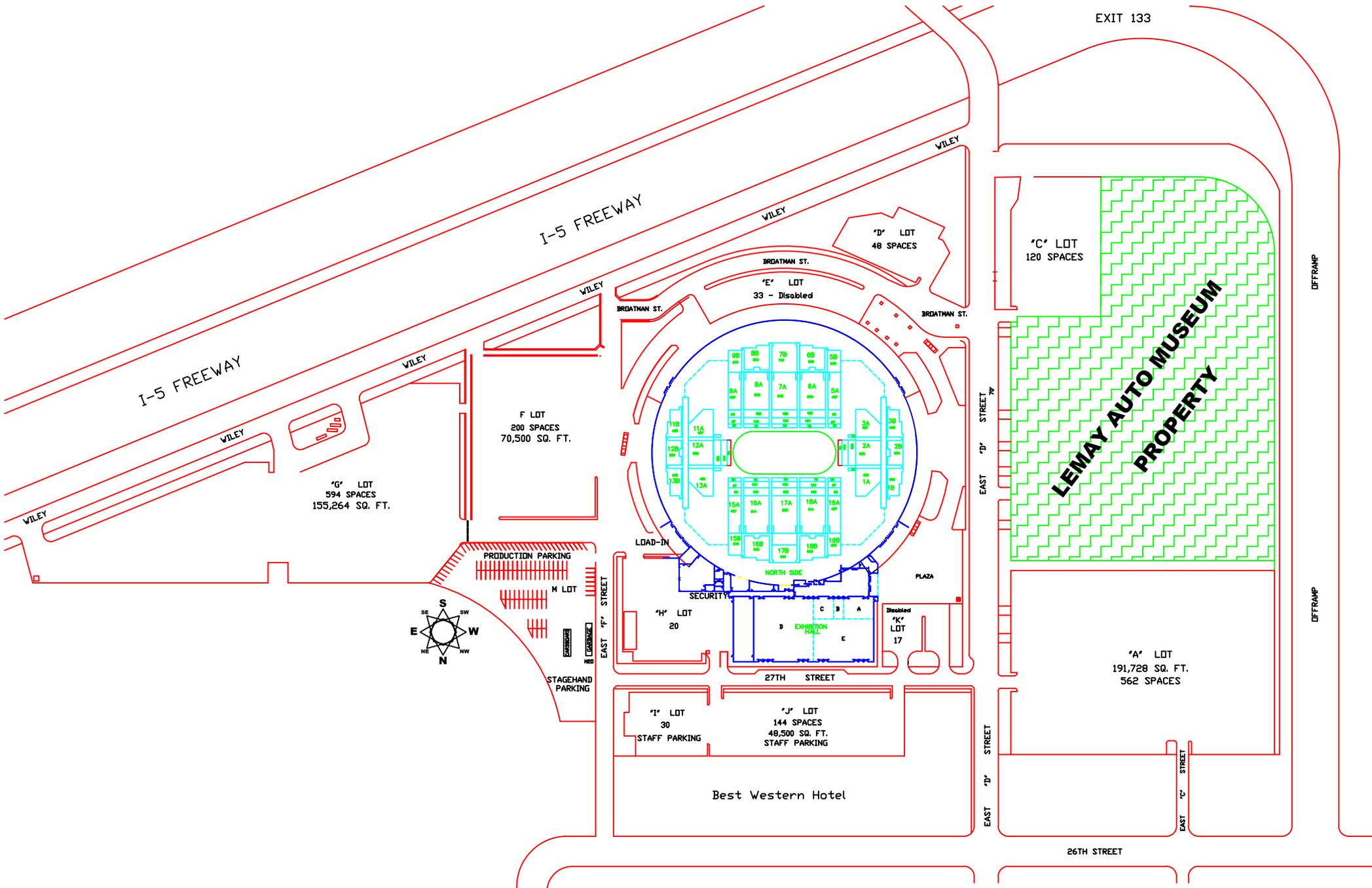
# EAST ARTIST QUARTERS



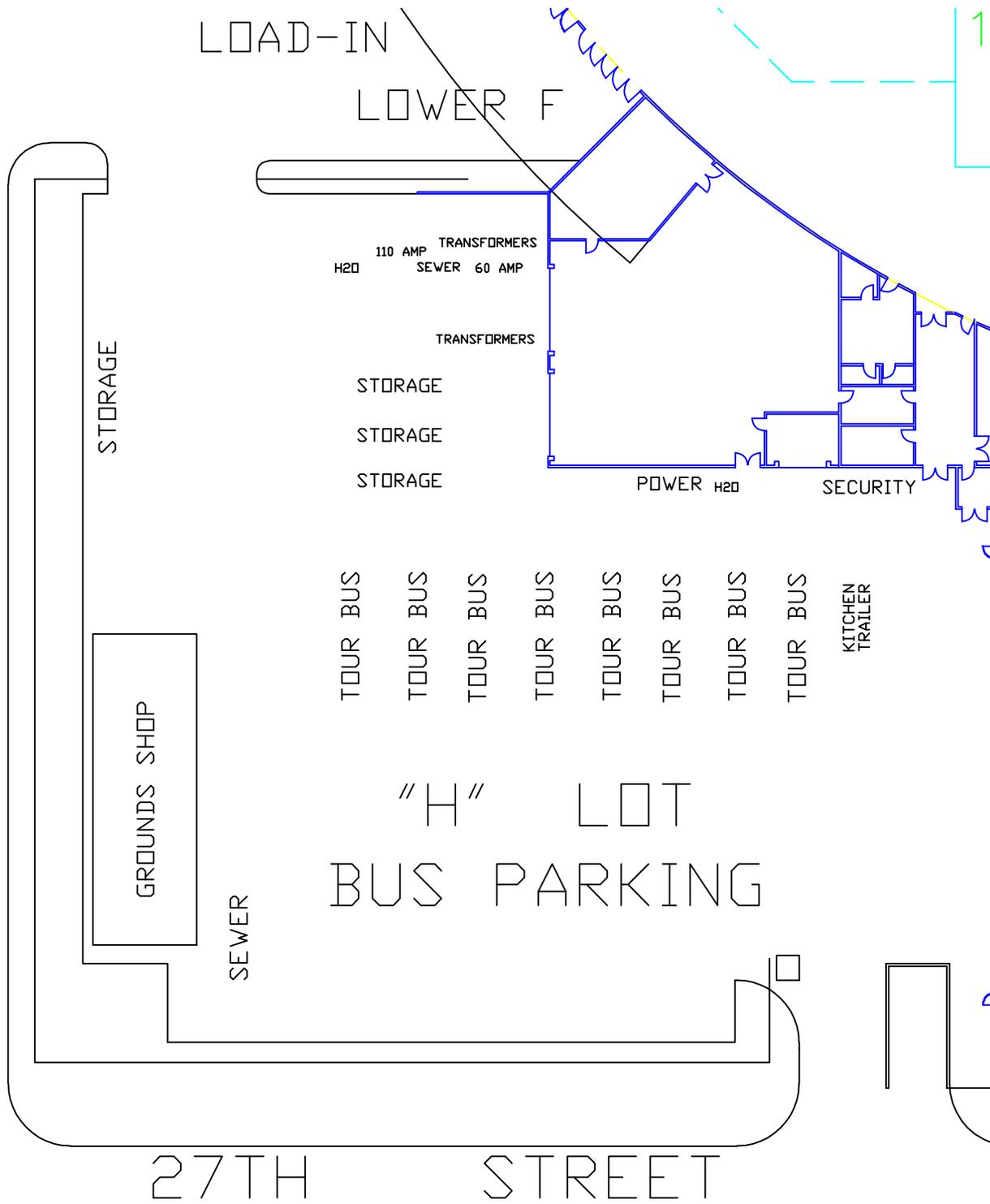
360 Tour of Artist Quarters

# NORTH DRESSING ROOMS





EAST "F" STREET

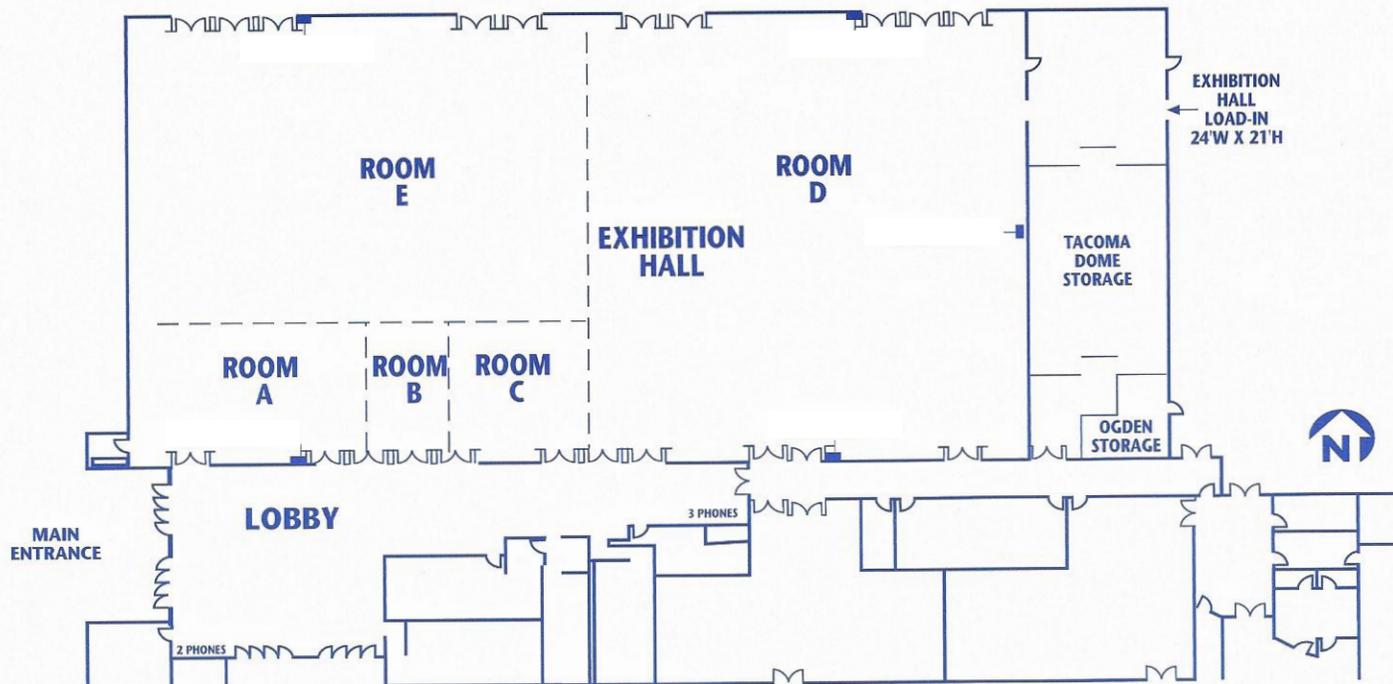






2727 EAST D STREET, TACOMA, WASHINGTON 98421

## ROOM LAYOUTS



**Room A**  
2,400 square feet  
(40'X60') Theatre seating  
capacity: 200;  
Banquet seating  
capacity: 150

**Room B**  
800 square feet (40'X20')  
Theatre seating  
capacity: 70;  
Banquet seating  
capacity: 30

**Room C**  
1,600 square feet  
(40'X40') Theatre seating  
capacity: 150;  
Banquet seating  
capacity: 90

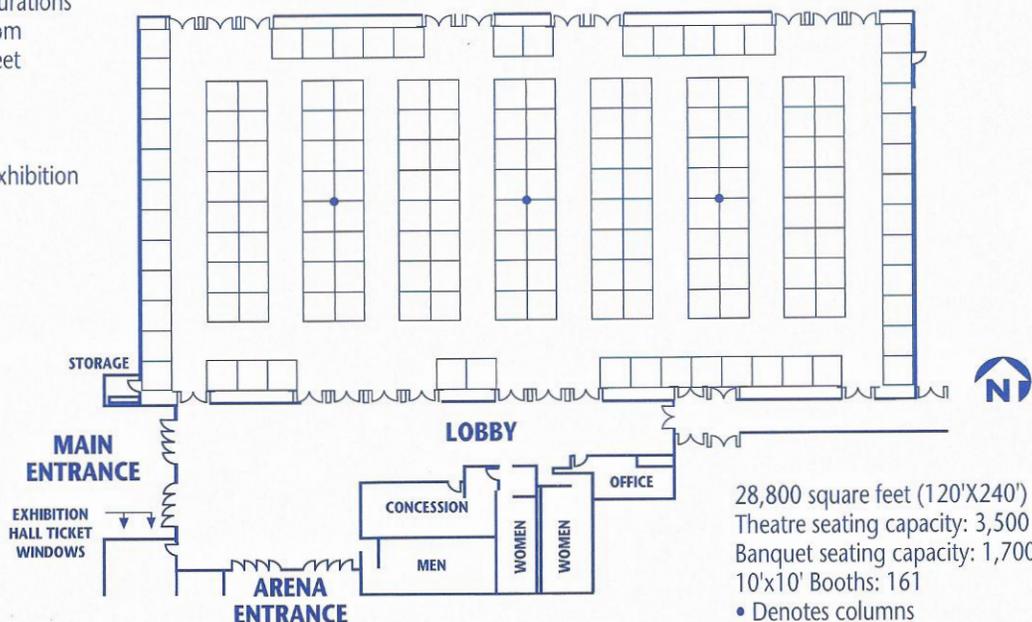
**Room D**  
14,400 square feet  
(120'X120')  
Theatre seating  
capacity: 1,300;  
Banquet seating  
capacity: 900

**Room E**  
9,600 square feet  
(80'X120')  
Theatre seating  
capacity: 900;  
Banquet seating  
capacity: 600

### Exhibition Hall Room Amenities

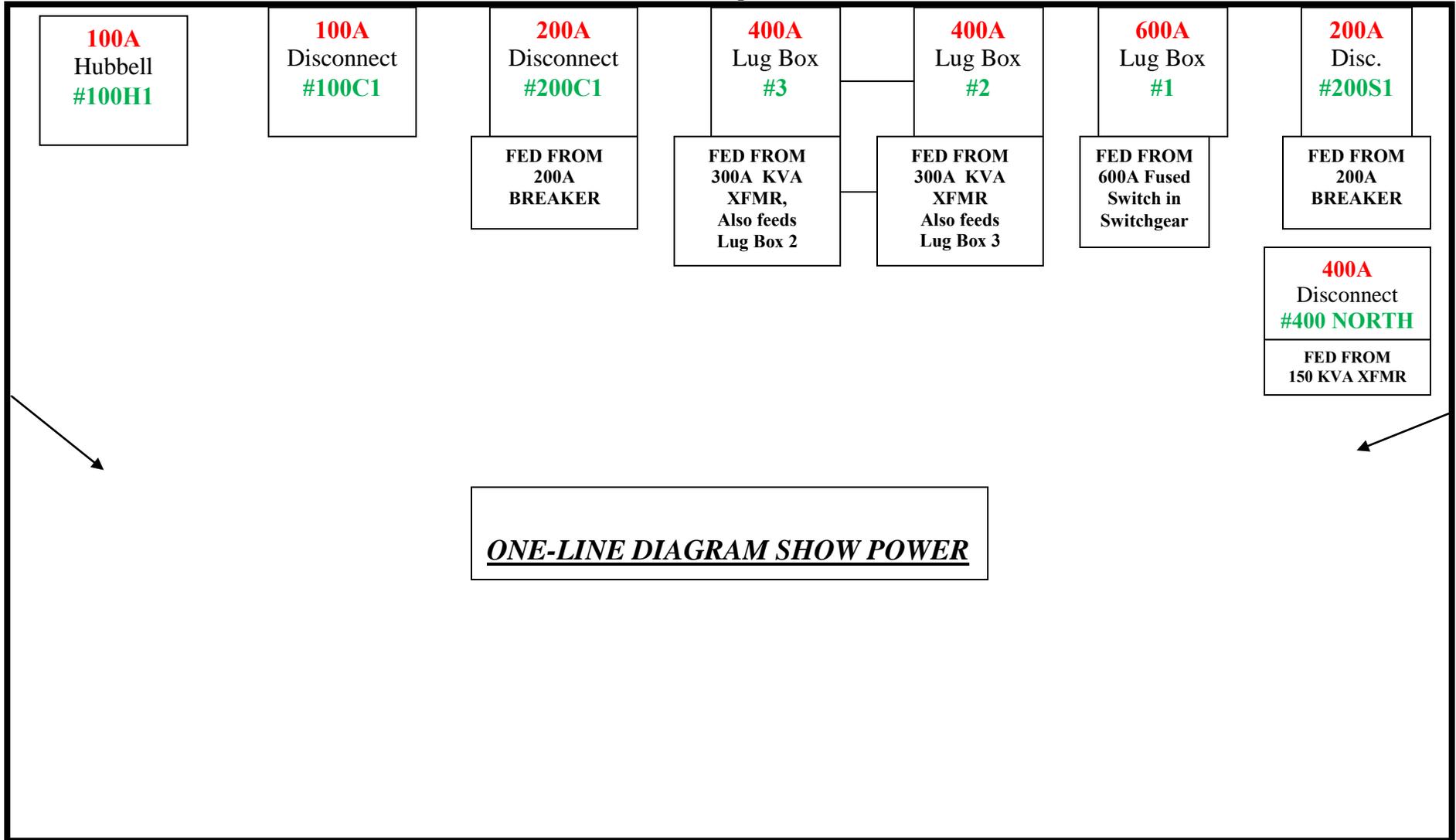
- Retractable walls provide multiple configurations
- Individual lighting and sound in each room
- Sico staging adjustable from two to six feet
- Free standing or table top lecturn
- Wheelchair lift available
- Twenty-four foot high ceilings
- There are three columns located in the Exhibition Hall. See diagram for location.

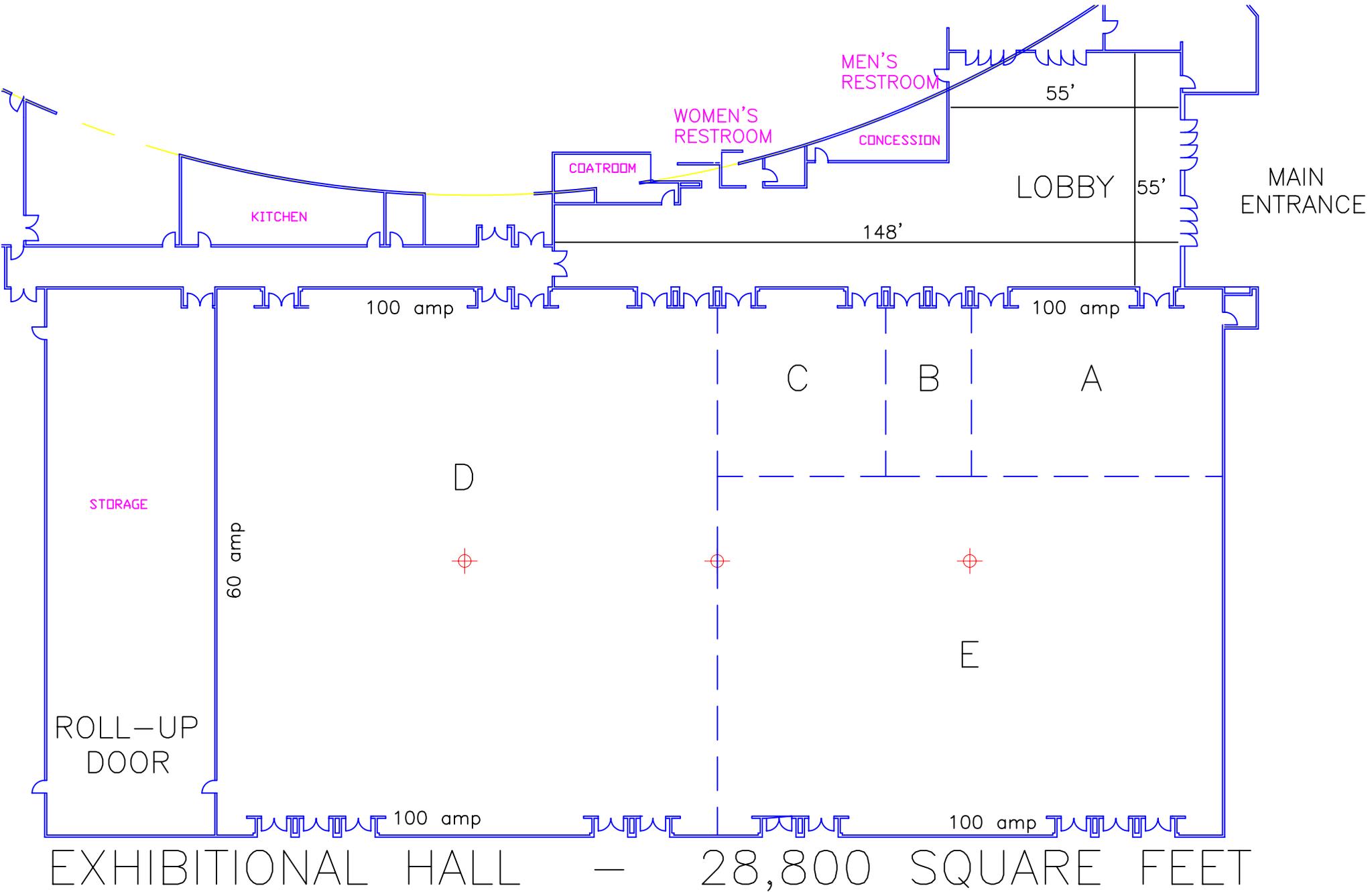
## ENTIRE EXHIBITION HALL (with booth layout)



ARENA & STAGE AREA

Up





EXHIBITIONAL HALL — 28,800 SQUARE FEET